

# Protect your investment

## HP Total Care

Compaq products automatically come with award-winning HP Total Care support and service as part of your purchase. But what happens when this warranty expires? Who will you talk to about upgrades, technical support, or repair options? Who will you call if you need help—24 hours a day, 7 days a week?

**Don't worry; HP is always here to help you. Enjoy the benefits of HP Total Care.**

- Compaq Help and Support Center – right on your Compaq Presario desktop
- 24/7 assistance – online or toll-free over the phone
- Prompt service – real-time chat or e-mail response in under an hour
- Service plan options designed to meet your needs – choose the one that's right for you

## HP House Call

With HP House Call you get the support you need over the Web, by phone, or in person. You can chat one-on-one with an HP technician online. Or you can call and have an HP technician walk you through a repair by phone. Or if you still need help, an HP technician can come right to your home to service your PC.\*

HP House Call has you covered.

To purchase, or to find out more about HP House Call please contact HP by calling:

**1-866-234-1377**



\*HP House Call is a for-fee service HP House Call need will be determined by an HP support representative. Customer may be required to run system self-test programs or correct reported faults upon telephone advice. HP House Call services are provided only if the issue cannot be corrected remotely. HP House Call service not available for HP Media Center PC or customized (made to customer order) PC products. HP House Call is not available for notebook PCs.

\*\*Limitations may apply based on geographical location or type of damage.

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## Extended Service Plans

HP Total Care provides greater peace of mind. And you'll save time and money while getting the most out of your investment when you purchase an Extended Service Plan *now*. Visit [www.hp.com/go/totalcare](http://www.hp.com/go/totalcare) to learn more about HP Total Care offerings for your Compaq product or to purchase a plan now, call toll free 1-866-234-1377. Our advisors will help you select the service option just right for you.

## Benefits and options include:

- Up to a three-year parts and labor warranty
- 24/7 technical assistance with installation, product configuration, setup, and problem solving
- Express repair options\*\* including door-to-door product pickup and delivery, freight paid by HP
- Accidental Damage Protection for up to three years of coverage for spills, drops, falls, collisions, electrical surges, LCD screen damage, and other inconvenient and unavoidable accidents\*\*



# My Presario home pc

Valid in the U.S. only!

Valide seulement aux Etats-Unis!